# WCP FAQ's

**What functionality will I lose when using the Wireless Control Pad?**

None.  You have full source browsing and metadata available on the screen.  You can do everything the wired Control Pad is capable of doing.

**How is the Wireless Control Pad Packaged?**

The Wireless Control Pad System (NV-WCPS) consists of (1) Wireless Control Pad, (1) Coordinator, (1) Charging dock & (1) Power Supply.  It also includes a CAT5 cable to connect the Coordinator to the Allport or EZPort.

**What is the range of the Wireless Control Pads?**

The Wireless Control Pad uses Radio Frequency Technology, running in the 2.4 GHz spectrum.  It uses the maximum output power allowable by world standards.  However every home environment is unique, making it impossible to give a specified range.  In situations where range may be limited you can purchase additional coordinators to act as repeaters (NV-WCPR) or you can extend the CAT5 connection to the NuVo system by as much as 150 feet to create a more optimal placement for the coordinator.

**How many repeaters (NV-WCPR) can I have on one system?**

We do not recommend more than 2.

**My customer would like more than 1 Wireless Control Pad.  Can I purchase additional Wireless Control Pads?**

Yes.  Up to 4 additional Control Pads can be added to the NuVo system.  The additional Wireless Control Pads are sold as a separate sku (NV-WCPK), and include the Wireless Control Pad, a docking station, and power supply.

**What is the battery life?**

The battery life of the Wireless Control Pad is 20 hours of continuous use or 100 hours in standby mode.

**Do I still need a Wired Control Pad in all my zones, or can I use the Wireless Control Pad exclusively?**

You can use the Wireless Control Pad in addition to, or in place of, Wired Control Pads.  However no system can have more than 20 combined Control Pads (Wired & Wireless).

**Is the Wireless Control Pad Waterproof?**

The Control Pad is water resistant, not waterproof. It can be used in an outdoor setting but care should be taken not to over-expose it to weather or moisture.

**Do I need to make any programming changes to the configuration of the system?**

Possibly.  If you used our Configuration software to originally program the system you will need to name and address the Wireless Control Pad in the software's Zones tab.  If you did not use the software to program the system, then you do not need to make changes when adding the Wireless Control Pad to the system.

**How long is the warranty?**

2 Years.